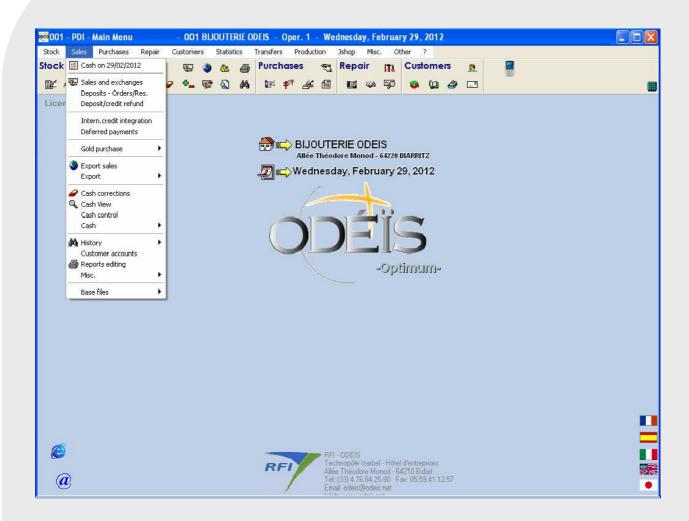




Transactions

TRANSACTIONS MANAGEMENT



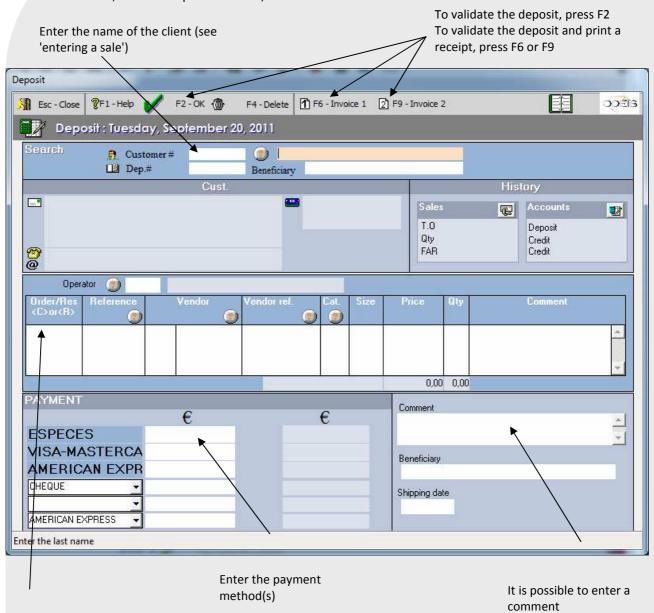
\Rightarrow	DEPOSIT ENTRIES	P. 3	
\Rightarrow	TRANSACTIONS ENTRIES	P. 6	
	New client		P. 7
	Existing client		P. 8
	Transaction		P. 11
	- with a credit	P. 12	
	- with a deposit/credit note		P. 14
\Rightarrow	RETURNING ARTICLES P. 15		
\Rightarrow	CASH REGISTER CORRECTION	P. 20	
\Rightarrow	PRINT-OUTS P. 21		



Transactions

DEPOSITS

In the "Sales" menu, click on "Deposits - Orders/Res."



The reservation/order concept:

3 possible methods:

- 1) the client pays a deposit but does not already know what he will buy or if this amount will be used by another person (group present, wedding list, etc.)
 - ⇒ do not enter anything in the table
- 2) the client wishes to reserve a product (which is in your stock) and pays a deposit
 - ⇒ Enter an R (for 'Reservation') in "Order/Reservation" and indicate in "Reference" the system number of the article to put aside.
- 3) the client wants a product which you don't have in stock (product to be ordered)
 - ⇒ Enter a 'C' (for 'Order') in "Order/Reservation" and indicate the supplier code and reference, the retail price and quantity to be ordered.



Transactions

In method 2)

Upon validating, the article(s) entered will be reserved for the client.

If the article is reserved by another client, the following message will appear





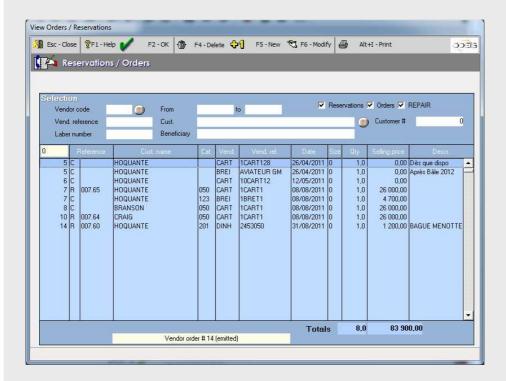
Nothing prevents you from selling this product to another client, but you must remember to re-order it

In method 3)

Upon validating, ODEIS will create an order with the articles entered

This order can be viewed and validated in the menu "Purchases" and "Selection/Validation" (see Order section)

For methods 2 and 3, it is possible to view the outstanding articles reserved and ordered in the menu Sales in /Misc./View orders/reservations





Reserved articles are deleted from this list as and when sales are processed



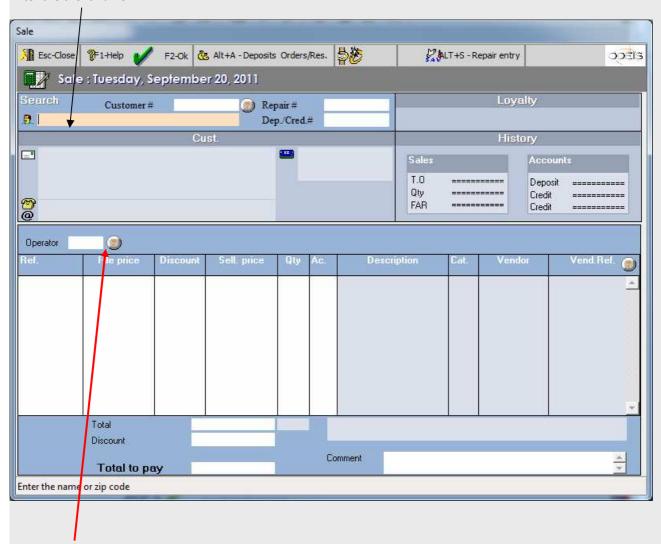
Transactions

TRANSACTIONS ENTRIES

In the menu "Sales", click on "Sales and exchanges"

SCREEN 1

Enter the client name



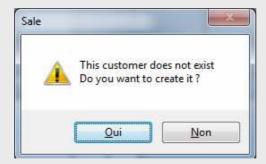
If the client does not wish to figure in the file, press <ENTER> until the section "Operator" and enter the operator code (idem sales assistant code)



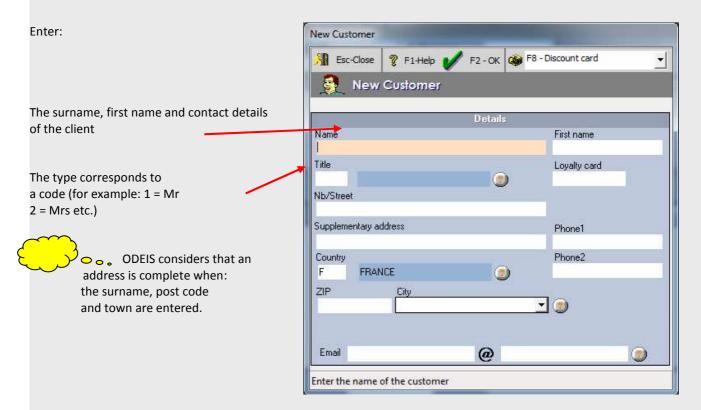
Transactions

New client

The following question will be asked, press <ENTER>



The screen for creating a client appears:



Once the information is entered, press F2 to validate the creation of the new client.



Transactions

Existing client in the file

2 possibilities:

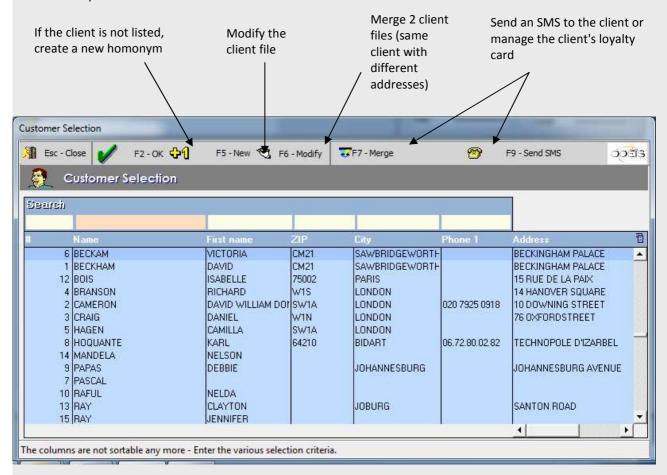
ODEIS finds just one client with the same surname: display of client information

ODEIS finds several clients with the same surname: the following screen appears:

You can narrow the search by entering the first name or the post code.

Once the client is found, press F2 to select him

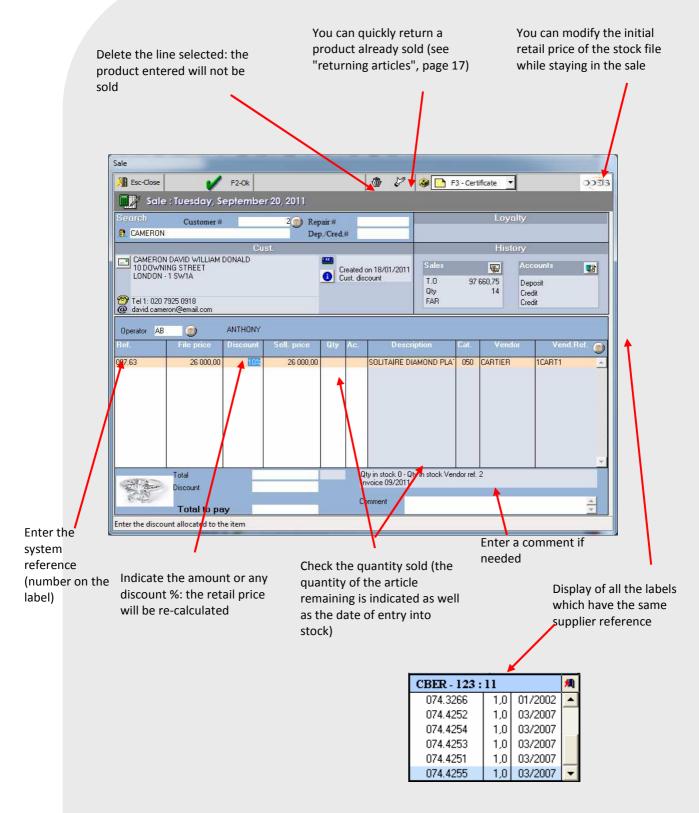
In this screen you can also:





Transactions

Once the client is created, you can start entering the articles:





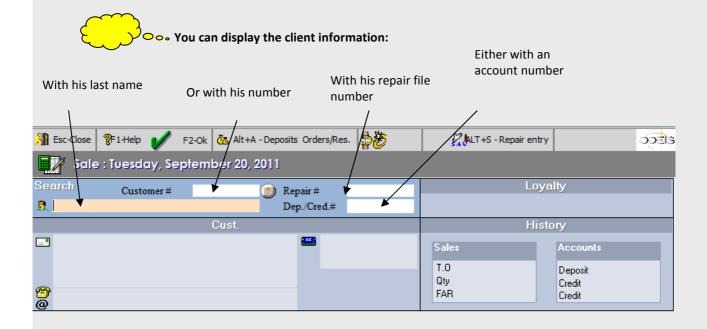
Transactions

If you have several articles, and you wish to do a global sales discount, it is preferable to use the "Discount" area to indicate the amount or the discount %, so that the discount for each line will be directly calculated.



If you wish to cancel a product (the client changes their mind, input error), in the menu, choose:

"Delete", which allows you to delete a line without losing client information.



Press F2 to go to the transactions table



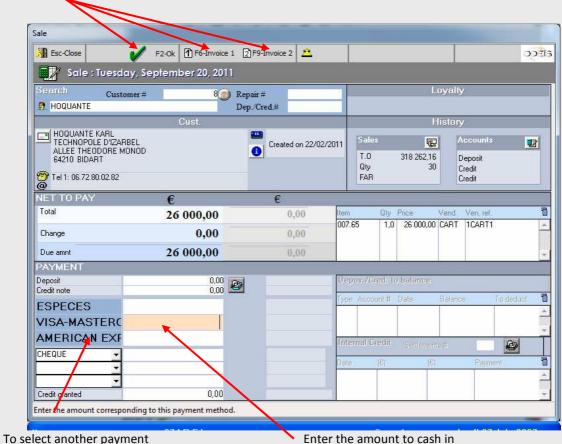


Transactions

STAGE 2: TRANSACTION

'Normal' transaction

To validate the transaction, press F2.
To validate the transaction and print an invoice, press F6 or F9



nethod, click on the arrow

Enter the amount to cash in front of the payment method concerned

[&]quot;Remainder" corresponds to the remainder to be paid



You can return to the previous page using articles to be sold.



so that you do not lose the client and the

[&]quot;Total" corresponds to the total to be paid

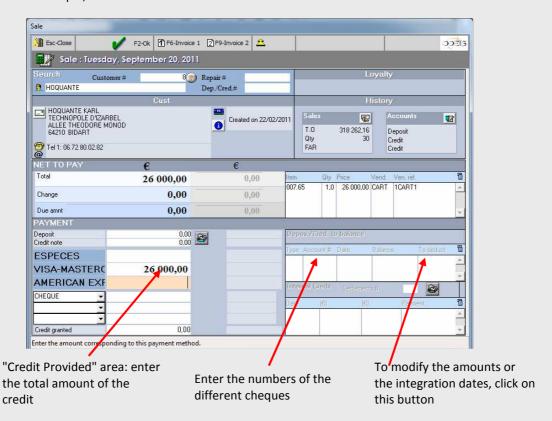
[&]quot;Change to be given" corresponds to the change given



Transactions

Credit transaction

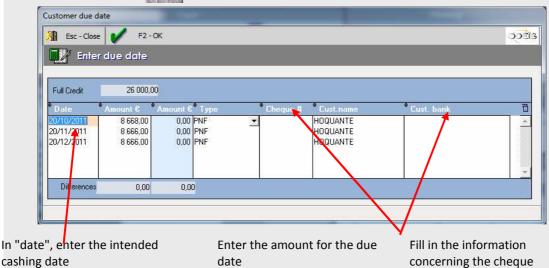
You can set up a payment method for the client. For example, an account check and 3 checks to be cashed over 3 months.



By clicking on the button



you can access the area to modify the due dates:



Press F2 to validate the entry

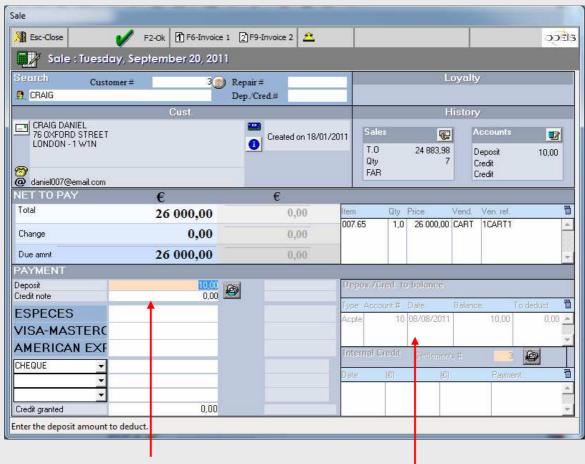




Transactions

Transaction using a deposit/credit note

If the client selected has paid a deposit or has a credit note, its amount will be automatically entered in the "Deposit" or "Credit note" area



Press <ENTER> in the deposit (or credit note) area: you will use the total amount to carry out the sale Modify the value in the area if you are using part of the amount to carry out the sale.

Delete the area if you are not using the deposit or credit note to carry out the sale.

In this table, you can view information on the account(s) that you are using

It is essential that you enter the client if you wish to use a deposit/credit note for the transaction.



To validate the sale, the accounts used will be debited with the amount used.

For example, a sale for €1,000, with a deposit of €200 => the deposit is cleared by processing the sale. A sale for €500, with a deposit of €750 => a deposit of €250 will remain after the sale.



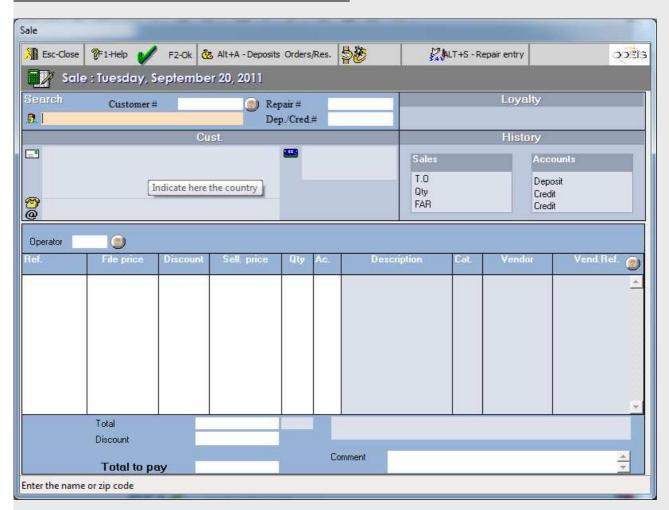
Transactions

RETURNING ARTICLES

It is possible for a client to return products.

Therefore, you need to save the returned product in your stock and choose whether to raise a credit note or to refund the client.

To do this, in the menu "Sales", click on "Sales and exchanges" It is essential to enter the client in order to raise a credit note.





Transactions

ENTRY METHOD 1

Returning an article starts exactly in the same way as a normal sale (client name)

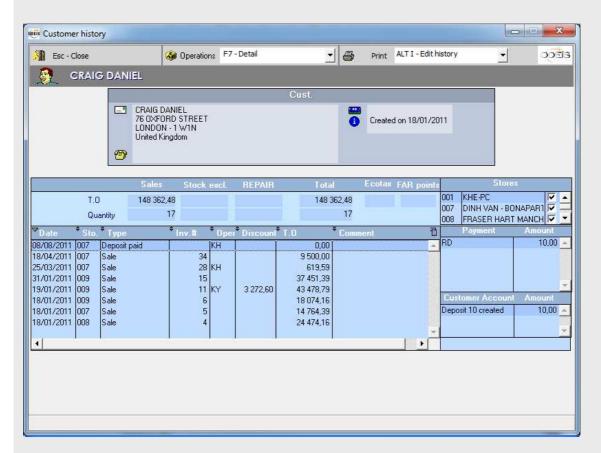
• Enter the reference to return

If you do not know the product system reference, several search solutions are available to you:



Click on this button to display the client history

The client history screen appears:



You can then locate the system reference to be used (and press <ESC> to return to the previous screen)

Enter the article price



Warning: you must indicate the original selling price.

For example, at the time of the sale, the base price is €100

You apply a discount of €10 => the selling price is €90

At the time of the return, the base price of €100 will be displayed: remember to modify the selling price.

enter 1 in the column "Quantity" (you sell 1 article and 1 article is returned)



Transactions

ENTRY METHOD 2

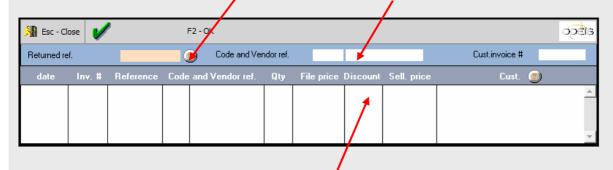
Returning an article starts exactly in the same way as a normal sale (client name)

Position the cursor on the field "Reference" and click on



To search for the article to be returned, you can enter:

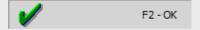
- either the label number of the article sold
- or the code and supplier reference of the product sold

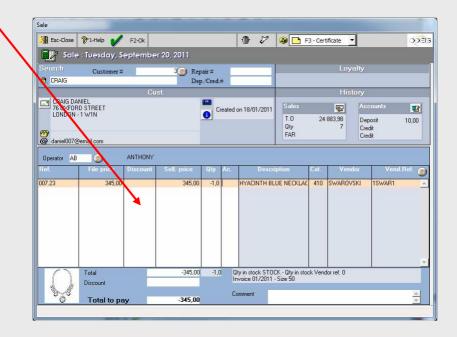


According to your search, ODEIS displays the articles sold as well as the selling price (while taking account of any discount).

=> therefore, there is no risk of returning an article at a more expensive price than which it was sold

Once you have found the article to return, click on ODEIS returns to the initial screen while pre-filling all the areas.

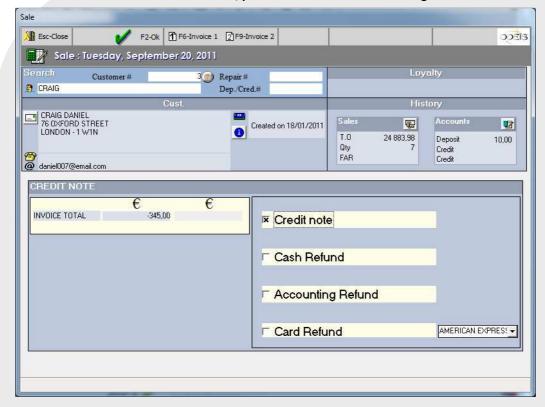






Transactions

Whichever method is used, press F2 to move to the following screen.



In this screen, you choose how to reimburse the client.

3 methods are possible:

- Creation of a credit note
 This credit note will be created automatically and the client can use it for the next purchase
- Cash refund
 You reimburse the client with cash
- Accounting refund
 You reimburse the client by cheque, bank transfer or any other payment method

Press F2 to validate the return.

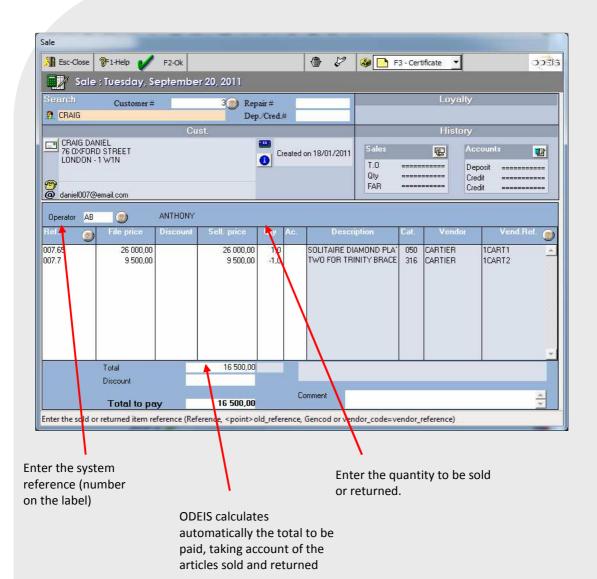
The article is returned to the stock; ODEIS suggests generating a new label







Transactions





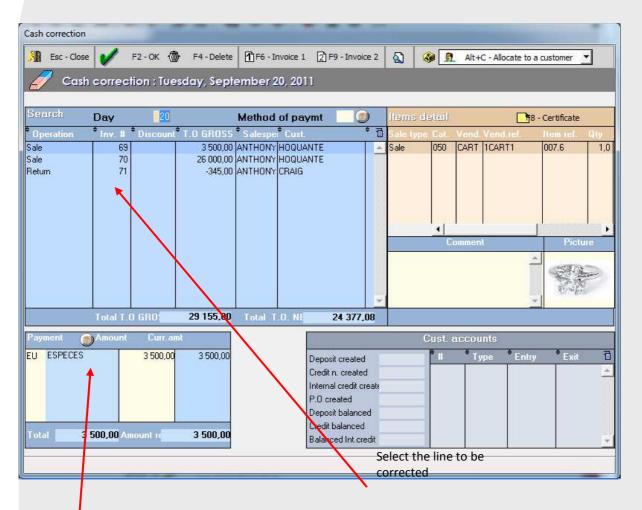
Depending on the value of the total to be paid (positive => the client owes you, or negative => you owe money to the client), you will progress either to the transaction or to the creation of a credit note (or a refund).



Transactions

CASH REGISTER CORRECTIONS

To correct any cash register transactions (sales, deposits etc.), go to the menu "Sales", "Cash Register Corrections"



If you made a mistake with the payment method: you can change the payment method in the table in the top right corner.

However, if the amount does not correspond (discount error, other problem, etc.) it is preferable to cancel the transaction using F4 and then to re-enter it.

In this case, ODEIS will ask you to enter a comment to explain the cancellation of this transaction.

In addition, you can print an invoice using buttons F6 or F9

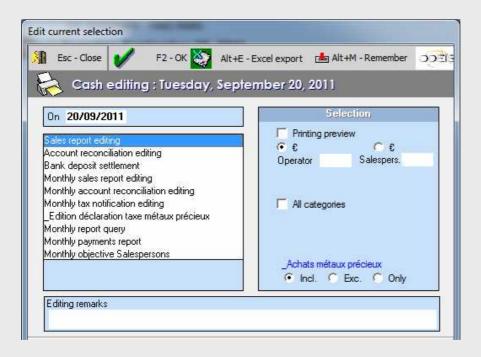


Transactions

PRINT-OUTS

In the menu "Sales", "Reports editing"

This function allows you to print your daily cash transactions or your monthly summary reports.



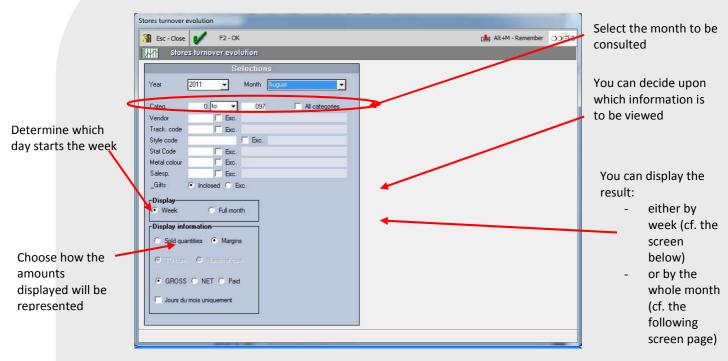
- "Sales report editing": the daily sales account log allows you to view all the transactions carried out over one day (sales, deposits, returns, deferred payment, cash register expenditure, etc.)
- "Account reconciliation editing": the cash register check lists the different amounts cashed or paid out by payment method (cash, card, etc.)
- "Bank deposit settlement": the banking slip allows you to print the list of checks (for example) that you will pay into your bank.
- "Monthly sales report editing": the monthly sales account log allows you to view the turnover day by day.
- "Monthly account reconciliation editing": the cash register overview for the entire month
- "_Edition déclaration taxes métaux précieux » specific to french customers
- "Monthly tax notification edition": the monthly VAT report
- Monthly report enquiry
- Monthly payments report
- Monthly objective Salespersons : staff targets and results

By choosing the option "Monthly report query", the following screen appears:

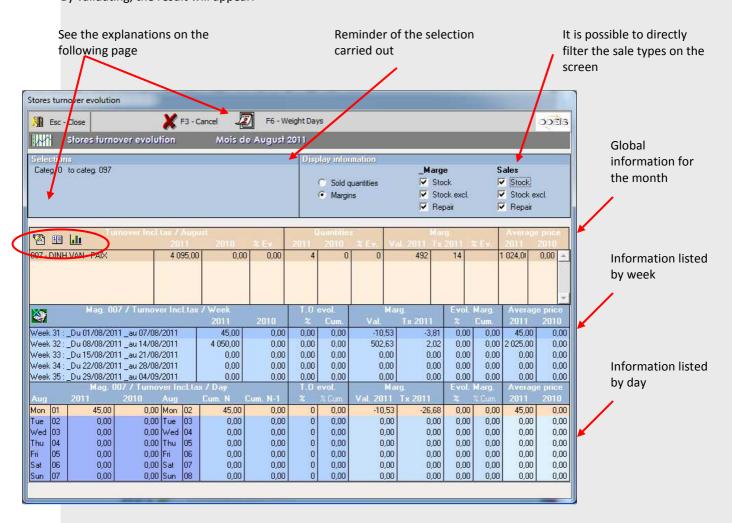


Transactions

Thanks to this function, you can follow the growth of your figures on a daily basis (according to the month selected)

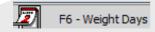


By validating, the result will appear:

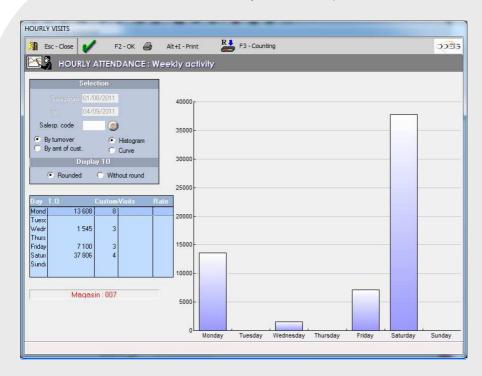




Transactions

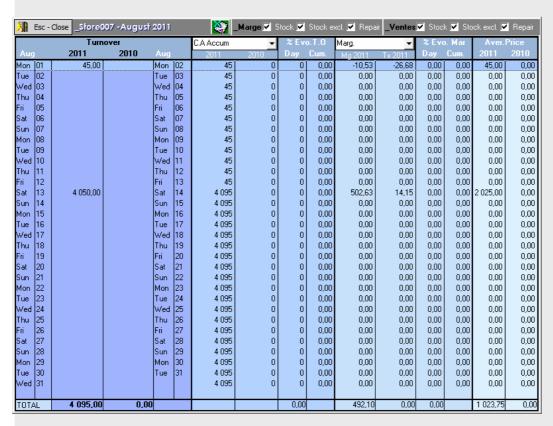


This function specifies for the month selected which are the busiest days of the week (in terms of turnover or number of clients).





This function allows you to fully view the detail by day for the month selected



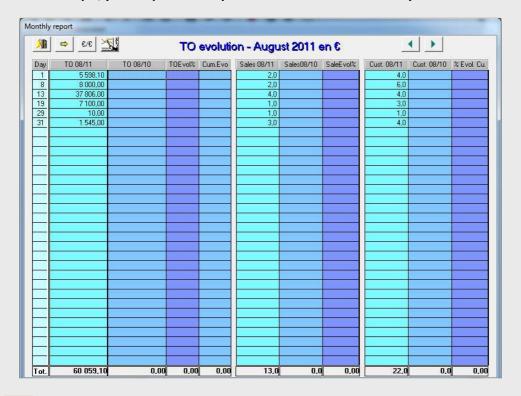


Transactions

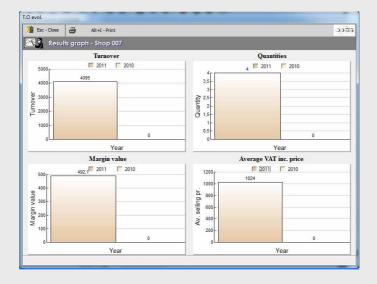
12

By clicking on this function, you will launch the development of turnover date by date

For example, you compare Monday 20 December 2004 with Saturday 20 December 2003.



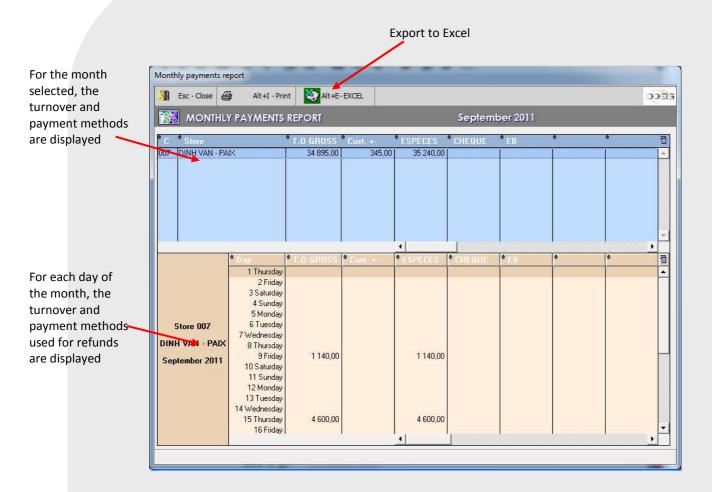
This function displays the growth in graph format.





Transactions

By choosing the option "Monthly payments report", the following screen appears:



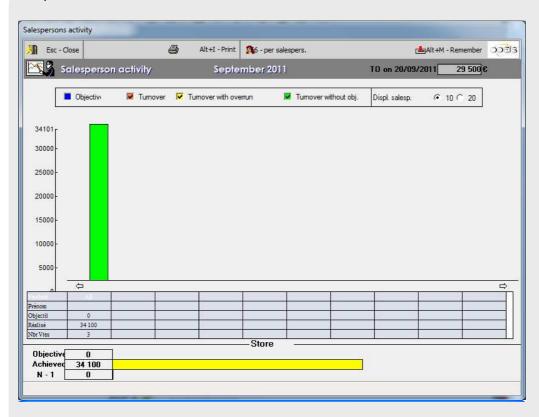


Transactions

The option "Monthly objectives salespersons", allows you to quickly see if your sales assistants have met their turnover targets.

The targets by sales assistant and by month are detailed in the menu Statistics/Sales Assistant Commission/Targets

Activity over one month for all sales assistants



Activity over one month for one sales assistant

